TOGETHER, WE ARE UNSTOPPABLE. ANNUAL REPORT 2020 - 2021



OUR VISION, MISSION, AND BELIEFS



VISION

Our vision is to be Canada's unstoppable force for life-changing health care.

MISSION

We have a mission to inspire and enable our community to support innovative, life-changing health care.

WE BELIEVE

- World-class health care should be accessible to all.
- Everyone deserves holistic health care from birth to end-of-life.
- In never giving up on your health.

OUR CHARITY MODEL OF FUNDRAISING



Surrey Hospitals Foundation (SHF) is the largest non-government funder of health care for families in Surrey and surrounding Fraser Valley communities.

SHF PROGRAMS



PRIORITY AREAS

In addition to our fundraising campaigns, we also support ongoing priorities in the hospital (see details on the next page).



DONATIONS TO SPECIFIC AREAS

We ran 3 campaigns during this fiscal, including our Children's Health Centre campaign, surgery campaign, and COVID-19 campaign.



GRANTS

Our grants supported clinics and units across our facilities including enhancing care to patients, providing warm food and care items to vulnerable populations, purchasing equipment, and funding education for staff.

ONGOING PRIORITIES



1. Pediatric Health. Being the fastest-growing city in Canada, and with 43% of the province's children in our health authority, providing exceptional health care for children remains crucial. Though we were able to complete our \$6 million campaign to help renovate the Children's Health Centre, the need to support pediatric health continues to grow. We hope to make future investments to enhance all pediatric units at Surrey Memorial Hospital.

2. Mental Health. We are proud to support mental health for youth and adults through various programs, including the Child and Adolescent Psychiatric Stabilization Unit, Adolescent Psychiatry Unit, Adolescent Day Treatment Program, and our new program, Help For Hard Times, which aims to support families with children undergoing mental health recovery. Through these programs, we help patients learn life skills, build resilience, and re-integrate them into their communities.

3. Cancer. 60% of surgeries performed at Surrey Memorial Hospital (SMH) and Jim Pattison Outpatient Care and Surgery Centre are related to cancer. Due to our growing and aging population, cancer cases are projected to rise by up to 40% in the next 10-15 years. The need to support cancer care for children and adults continues to be of utmost importance.

4. Research. Innovation in research and education continues to be a high priority for us. We are proud to have funded Fraser Health's first Clinical Research Institute, as well as the Critical Care Tower at Surrey Memorial Hospital, which expanded the capacity for medical students and residents. Being one of the Clinical Academic Campuses of the UBC Faculty of Medicine, SMH also has a 125-seat lecture theatre and Fraser Health's first Regional Simulation Centre.

OUR FACILITIES





SURREY MEMORIAL HOSPITAL

Surrey Memorial Hospital (SMH) provides specialized care to families in our community, from birth to end-of-life. SMH is a significant regional hospital for Fraser Health, and the local hospital for one of British Columbia's fastest-growing communities.

SMH also has the nation's busiest Emergency Department, serving approximately 12,500 patients every month. The Pediatric Emergency Department is one of only two in the province; it serves over 43,000 kids every year. Almost 5,000 babies are born in Surrey Memorial Hospital's Mata Tripta Family Birthing Unit every year, making it one of the busiest maternity units in the country.

OUR FACILITIES





JIM PATTISON OUTPATIENT CARE AND SURGERY CENTRE

Jim Pattison Outpatient Care and Surgery Centre (JPOCSC) relieves pressures on our healthcare system by consolidating services that don't require an overnight stay, into one stand-alone facility.

The Centre provides a complete range of scheduled outpatient services, including day surgery, diagnostic services and specialized health clinics.

It features:

- Over 100 examination rooms and six operating rooms.
- More than 50 clinics, including the world-renowned Breast Health Clinic.
- A comprehensive medical imaging floor with two MRIs, including a donor-supported new 3Tesla MRI.
- A pain management facility which treats 800 patients a month.

Over the last year, JPOCSC served over 197,000 patients.

OUR FACILITIES





CZORNY ALZHEIMER CENTRE

Cloverdale's Czorny Alzheimer Centre offers a safe home for 72 dementia patients and is specially designed to provide both psychological security and comfort. Located in a quiet rural setting, this long-term care home, consisting of six, 12-room cottage living spaces, is tranquil by design: the architecture reflects an innovative, holistic, person-centred approach to dementia care. Specially designed pathways allow for continuous wandering routes past gardens and points of interest while keeping residents safe.

An interdisciplinary team of caregivers provides resident-focused care, 24 hours a day. The Centre offers recreational activities, communal kitchens, living rooms, a hair salon, a dance hall and a post office. Meals are tailored to the needs of residents and served individually. Each resident room has a memory box outside its door, to house old photos and mementos.

The Centre encourages volunteers to play music, read to residents, or help in the garden. Pets and children are welcome to visit. This follows the Eden principles of care, which seek to eliminate loneliness, boredom and helplessness through individualized care and connection with nature. The Alzheimer's Society operates an onsite resource centre.

MESSAGE FROM OUR LEADERS



JANE ADAMS President & CEO Surrey Hospitals Foundation



RON KNIGHT Chair Surrey Hospitals Foundation Board

This has been a year for the history books. Every unit on every floor of our hospital and facilities has been greatly impacted by the COVID-19 pandemic.

Surrey Memorial Hospital has been at ground zero as COVID-19 spiralled rapidly throughout our community, sending record numbers of patients to our ICU. The work of our health care teams resulted in some of the best COVID-19 survival rates in the world. They received praise from Canada's Prime Minister and the British Royal Family. Dr. Bonnie Henry paid us multiple visits to bolster the spirits of the frontline staff. Their dedication is unmatched. Our donors' generosity this past year ensured that these teams were equipped with the very best and most urgently required equipment.

In addition to supporting the urgent needs related to the COVID-19 pandemic, our donors helped support many other projects this year. Together, we kick-started Surrey's Interventional Radiology Program to help fight cancer. We invested more into the Simulation Lab at Surrey Memorial Hospital, which completed more than 2,400 hours of simulation education and 800 simulation sessions in 2020.



MESSAGE FROM OUR LEADERS

We funded new 3D technology for Fraser Health's first Chronic Pelvic Pain program, and we completed renovations of the regional Children's Health Centre.

Though events were paused and annual happenings were modified, our neighbours and community came forward to support their hospital in a big way.

We are fortunate to have such a caring and supportive community, especially during tough times.

Thank you to each and every one of our donors and supporters for helping us continue to support innovative, life-changing health care in Surrey.

Jane Adams President & CEO Surrey Hospitals Foundation

Ron Knight Chair Surrey Hospitals Foundation Board



GOVERNANCE

BOARD OF DIRECTORS

Ron Knight, Chair Harp Dhillon, Vice Chair Larry Thomas, Vice Chair Bonnie Alexander Ralph Berezan Kristine Bodnark, Treasurer Dr. James Bond Martha Cloutier Paul Deol Dr. Randeep Gill Laurie Guerra Kathy Kinloch Michele Lane David McFarlane Nancy McNeill Kulwinder Sanghera Sonia Virk Jacy Wingson Jane Adams (staff)

EXECUTIVE COMMITTEE

Ron Knight, Chair Harp Dhillon, Vice Chair Larry Thomas, Vice Chair Kristine Bodnark David McFarlane Kulwinder Sanghera Jacy Wingson Jane Adams (staff) Azra Hussain (staff)

FINANCE COMMITTEE

Larry Thomas, Chair Kristine Bodnark, Vice Chair Ashish Arora (non Director) Ralph Berezan Harp Dhillon Dan Moseley (non Director) Jane Adams (staff) Azra Hussain (staff)

OUR COVID-19 RESPONSE







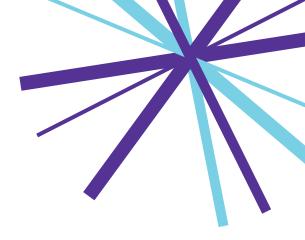
On March 20, 2020, we established the COVID-19 Response Fund to facilitate donations as donors stepped forward to show their support. With the help of the community, we created the Meals of Thanks Program, which ran from April to May 2020. This program provided front-line staff with more than 100,000 snacks, 13,500 meals and 8,400 cups of donor-supplied coffee and tea. This was especially important as many restaurants and stores near the hospital had limited operating hours or were closed during this time.

Donors also reached out to provide personal protective equipment (PPE) for front-line staff. To help streamline these donations, we worked with Fraser Health and community partners to direct generous PPE donations to a ministry-approved vendor for testing and distribution.

By April 2020, our provice had rapidly-increasing numbers of COVID-19 patients. We focused on the essentials. We kept in constant contact with hospital leadership and responded quickly to their requests for support.

In the face of the pandemic, the dedication of our front-line teams did not go unnoticed. As our region was the hardest hit health authority in BC, and one of the busiest COVID-19 centres in Canada, the Duke and Duchess of Cambridge held a video thank-you event with a team of front-line workers at Surrey Memorial Hospital in the summer of 2020. William and Catherine expressed their admiration for the team's brave leadership role in putting patient care first. Later in the year, Prime Minister Trudeau and Dr. Bonnie Henry also registered their personal thanks for the excellent outcomes.

OUR COVID-19 RESPONSE





Funds generously donated by our community have allowed us to acquire over 150 additional pieces of important equipment such as:

- **5 portable ultrasound machines** used by Respiratory Therapists when intubating COVID-19 patients.
- **2 vein finders** to establish lines and administer medicine to critically ill patients as quickly as possible.
- 4 defibrillators to help restart the hearts of patients in cardiac arrest.
- **1 UVGI robot (matched by Fraser Health for a total of 2)** for thorough ultraviolet cleaning of the hospital.
- **10 optiflow monitors** which deliver oxygen to COVID-19 patients without intubation one of the first sites in Canada to receive this innovative technology.
- **Continuous Renal Replacement Therapy (CRRT)**. A treatment used within Critical Care to support patients with very significant burden of illness.
- **2 Sara Combilizers.** The Combilizer supports patients who cannot move, but benefit from being upright and having a change in their position. This became invaluable to COVID-19 patients in the ICU.
- **Televisions were turned on 24-hours a day** for all 90 acute COVID-19 patient beds.

OUR COVID-19 RESPONSE



- Airvo devices
- Transportation monitors
- Bladder scanners
- Neonatal carbon dioxide monitors
- Otoscope
- Vital sign machines
- Isolation cart
- Stretchers and stretcher chairs
- Portable Ventilators





SIMULATION CENTRE AT SMH





Surrey Hospitals Foundation has proudly supported the Simulation Centre at Surrey Memorial Hospital since its inception in 2015. From the initial seed money to support clinical staff, to innovative simulation equipment purchases, our total investment in this important regional program to date is \$1.2 million.

When the COVID-19 pandemic began, this Centre quickly became an invaluable resource to staff throughout our health authority. Between March and June 2020, the team performed 217 COVID-19 simulations and trained more than 900 hospital staff. As new processes and procedures were updated at a rapid pace, 90% of their simulation training pivoted to include new pandemic protocols. With thanks to our investments, staff were trained using state-of-the-art equipment to simulate real-life scenarios in a safe and risk-free environment.

In 2020, we invested \$100,000 to new simulation technologies.

COVID-19 RESEARCH INVESTMENT





Investment in research has always been a priority for the Foundation, but COVID-19 has further underscored the importance of investing in this area. With donor support, we invested \$1.4 million to support 25 current research studies taking place in Surrey, along with the establishment of the Surrey Memorial Hospital Clinical Research Unit.

IMPACT STORY





THE HELP FOR HARD TIMES PROGRAM

The Help for Hard Times Program was provided to youth and their families after a stay in the Cloverdale Paint Child & Adolescent Psychiatric Stabilization Unit (CAPSU) at Surrey Memorial Hospital. After a successful pilot, RBC Foundation, a Surrey Hospitals Foundation Community Champion, funded the first three years of the program.

The goal of this program is to help parents, siblings and youth to become more resilient in coping with the mental illness journey after a stay in acute care. Skills such as effective communication methods and self care help guide the family to wellness.

The pilot program was to run in three communities within Fraser Health, but due to the COVID-19 pandemic, it soon became a virtual program. This meant even more families from other communities were able to access this important support.

The Help for Hard Times pilot program built skills, abilities, capacities and resiliency within individuals, families and the community. As families continued their healing journey from acute mental illnesses, they benefitted from support they didn't realize was available to them. Although all these teachings are designed specifically for individual families, the tools and skills that are learned will also have a positive impact for their broader communities. To date, approximately 200 families have benefitted from this program.

IMPACT STORY

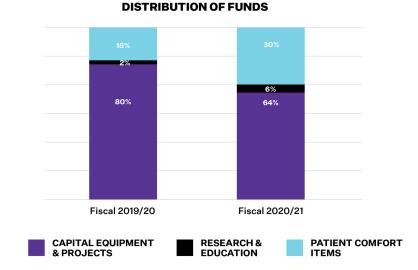
The Help for Hard Times program is a contracted service provided by a community-based program called FamilySmart[™]. Over the past several years Surrey Hospitals Foundation has partnered with FamilySmart[™] to support Youth-in-Residence (YiR) and Parent-in-Residence (PiR) programs in CAPSU. The PiR program at Surrey Memorial Hospital was the first of its kind in an acute care setting in western Canada.

These partnerships and pilot programs have been considered a great success. As such, going forward, they will be supported by the Mental Health and Substance Use Division within Fraser Health. Because of generous donor support, our Foundation was able to bring this much-needed group of services to a very vulnerable youth population in our region. We are very happy to hear they will continue as a regular offering for families and children dealing with acute mental health concerns.

Surrey Hospitals Foundation has been committed to supporting children and youth programs since the inception of the Foundation in 1992. Our hugely successful CAPSU fundraising campaign made it possible to build the unique, state-of-the-art facility and this next step to provide specialty services in the community is a natural extension of our commitment to youth mental health. We have and continue to work closely with the Mental Health and Substance Use Division within Fraser Health.



DISTRIBUTION OF FUNDS



2020 - 2021 CAPITAL EQUIPMENT & PROJECTS

Some of the capital equipment and projects supported this year include Tomosynthesis, Virtual Pet Project for the Children's Health Centre, UVGI robot, Rapid Infuser Pump, SAEBO VR, Sara Combilizer, Gamma Probes, CHC renovations, FBU renovations, SMH Rehab Project, and ultrasound for Jim Pattison Outpatient Care and Surgery Centre Pain Clinic.

Highlight – Children's Health Centre Mobile App: We are pleased to have supported the creation of the My Hospital Pal mobile app, an innovative augmented reality (AR) application for kids as part of our Children's Health Centre (CHC) renewal project. The first of its kind in Canada, the app features "Chip" the AR Squirrel as a virtual orientation to the hospital. Chip provides helpful information to children visiting the Children's Health Centre. Families are presented with a QR code to download the app on their devices, so that children may interact with Chip, who will guide them through the hospital setting and share what to expect during their visit. As our pediatric team treats over 50,000 children annually, we are proud to continue to support them with new and impactful innovations.



DISTRIBUTION OF FUNDS

RESEARCH & EDUCATION

Some of the research and education initiatives we invested in this year include the Strategic Priority Grant, Neuro Research Award, the recruitment of Dr. Xiaowei Song (Fraser Health's first-ever Senior Clinical Research Scientist dedicated 100 per cent to research), Dr. Tom Godwin's Lectureship, and nearly thirty COVID-19 research studies.

Highlight – COVID-19 Research Investments: During the COVID-19 pandemic, we invested in establishing a COVID-19 research infrastructure. We invested \$1.4 million to support 25 current research studies taking place in Surrey, and we established the Surrey Memorial Hospital Clinical Research Unit.

PATIENT COMFORT

A few of the patient comfort items we have supported this year includes Art and Music Therapy for NICU, Youth Mental Health, Electro Larynx (speech and pathology), iPads/tablets to provide better communication between COVID-19 patients and their families, infant warmers, mobile lifts, handheld oximeter for NICU, and ceiling lifts.

Highlight – iPads and Tablets: Over the past year, we have been fortunate to have received iPads and tablets from donors to support our patients. These devices provide a way for patients to communicate with their loved ones during COVID-19. This is especially important as hospital visitations continue to be limited.

There were a total of 36 devices received. 30 of these were distributed to COVID-19 units, 4 to rehabilitation patients, and 2 to residents at Czorny Alzheimer Centre.



CELEBRATION OF CARE GALA 2021





As our community was one of the hardest hit in Canada by COVID-19, we made the decision to cancel our 2021 Celebration of Care Gala. Instead, we shifted our plans to focus on supporting the hospital with what they needed to continue to provide world-class health care. We plan to bring back the gala once the pandemic subsides.

COMMUNITY CHAMPIONS





Surrey's business community is comprised of some of our biggest supporters; many return year after year to support our Celebration of Care Gala as well as the ongoing needs of our health care facilities. The Community Champions program was launched to formalize their support. To better meet the diverse range of support from our Champions, we have created four levels that businesses can participate in:

- Luminaries: \$1,000,000+
- Visionaries: \$100,000 \$999,999
- Leaders: \$10,000 \$99,999
- Achievers: \$1,000 \$9,999

In 2020, the tremendous support of our Community Champions helped us close a \$6 million fundraising campaign in support of the Children's Health Centre at Surrey Memorial Hospital.

Our Champions were also significant supporters of our COVID-19 Response Fund, and some of our earliest donors to this urgent funding need. In the last year, our Champions donated \$894,780 to support the hospital's COVID needs.

COMMUNITY CHAMPIONS

Participation in our Community Champions Program is a way for businesses and organizations, large and small, to support their local hospital when support is needed the most.

Here are some highlights of our program this fiscal year:





100 NEW BUSINESSES JOINED THE PROGRAM Fiscal 2020/21



\$5,941,520 TOTAL GIFTS FROM CHAMPIONS (PLEDGED AND PAID) Fiscal 2020/21

COMMUNITY CHAMPIONS 2020 - 2021



LUMINARIES \$1,000,000+

- AbCellera Biologics
- Coram Deo Foundation

VISIONARIES \$100,000 - \$999,999

- Bank of Montreal
- Fruiticana Produce Ltd.
- Hal Industries
- Kirmac Collision & Autoglass
- McQuarrie
- Mr. and Mrs. P.A. Woodward's
- Foundation
- Open Bible Chapel Foundation
- Pacific Blue Cross Health Foundation
- RBC Foundation
- Scotiabank
- Surrey Memorial Hospital Auxiliary
- TELUS
- World Financial Group

LEADERS \$10,000 - \$99,999

- Czorny Stewart Family Healthcare Society
- Arnold and Anita Silber Family
 Foundation
- Blundell Seafoods
- Bravaya Homes
- Buddha's Light International Association, Vancouver

- Envision Financial
- Frontline Fund
- Goldy Kang Real Estate Group
- Grewal Holding Corporation
- Hen Long Market
- Holiday Home Tour For Hope International Taoist Church of Canada
- J&D Gourmet Cafes
- Lohn Foundation
- Loval Protestant Association
- Music Heals Charitable Foundation
- Nana's Kitchen
- Newway Forming Ltd.
- Ocean Trailer
- Peak
- Royal Canadian Legion #6 -
- Cloverdale
- Royal Canadian Legion #8 White Rock
- Sabzi Mandi Supermarket
- Saint Mary's Health Foundation of New Westminster
- Sanjha Vehra Women's Association
- Seaboard Self-Storage
- Shoppers Drug Mart
- Shri Gurdev Foods Ltd.
- SSR Cedar & Roofing Supplies
- Starline Windows
- Suncoh Custom Lumber
- TB Vets Charitable Foundation
- TD Canada Trust
- TELUS Friendly Future Foundation
- Van Gogh Designs
- Van-Kam Freightways Ltd.
- Village Church
- Virk Viyas & Associate Lawyers

- Wanson Group
- Wesmont Foundation

ACHIEVERS \$1,000 - \$9,999

- 2 Sisters Poultry & Meat Ltd.
- 24/6 Electric Ltd.
- 4th Utility Inc.
- A & K Diesel Repair Ltd.
- A1 Powder Coating Ltd.
- Abhi Insurance Agency Inc.
- After February Studio Ltd.
- Akali Singh Sikh Society
- Al Roadburg Foundation
- All Seasons Roofing Ltd.
- Apcon Developments Ltd.
- Atwater Davis
- Basant Motors Ltd.
- BD-Canada
- Berbon Management LLP
- Calvin's Farm Market
- Canada Catering Association
- China Hubei Association of Vancouver
- Central Animal Emergency Clinic
- Cloverdale Cold Storage
- David Pel & Company Inc
- De Jager Volkenant & Company
- District Group
- Djavad Mowafaghian Foundation
- Dr. Albert Chang Inc.
- Dr. C J Coady Associates
- Dr. D. Tedford Inc.
- Dr. Kwang Yang Inc.
- Dr. Perminder S. Sahota Medical Services Inc.



COMMUNITY CHAMPIONS 2020 - 2021

- DVC Charitable Foundation
- Eagle Side Construction Ltd.
- Elegant Stanley Green Development Inc.
- EllisDon Corporation
- Fairfield House
- Fibertech Distributors Inc.
- Fiji Canada Professional Women's Network Society
- Fraserway Meats Ltd.
- Fred Holmes Fuel Injection
- Frozen Mountain Software
- FT Synthetics Inc.
- Futura Security Service Ltd.
- G & B Woodcraft Ltd.
- G & F Financial Group
- G-Direct Freight Inc.
- George & Joyce Lee Foundation
- Gagan Foods International Ltd.
- Gill Landscaping
- Gill Transport Ltd.
- Gillco Exteriors Ltd.
- Golden Ears Insurance Services Ltd.
- Goldmine Insurance Services Ltd.
- Gore Mutual Foundation
- Grace Hanin Community Church
- Greenway Farms Ltd.
- GRL Freightways Ltd.
- Guildford Town Centre
- Gursimar Holdings Ltd.
- H. Anmol Sweet & Restaurant Ltd.
- Hayer Builders Group
- Hi Pro Coatings
- ILWU Local 500
- International Muslim Academy of Canada
- Jake N' Josh Trading Company
- Janda Group Asset Management Inc.
- KDS Construction Ltd.
- Khalsa Credit Union
- Kinsmen Club of Coquitlam
- Knights of Columbus North Surrey Council #4767
- Kronier & Sparrow Ltd
- Kwanglim Methodist Church in Canada

- Lending A Hand Society
- Lindsay Kenney LLP
- Lohn Foundation
- London Drugs Foundation
- Lovely Cloth House Ltd.
- Lowe's Canada
- Mail-O-Matic Services Ltd.
- Mainland Developments Ltd.
- Mainland Motors Surrey & Langley
- Maison Development & Construction Ltd.
- Mandeep Randhawa Physiotherapy Corp.
- Mandeep Sandhu Law Corp.
- Marathon Homes Ltd.
- MASJID-AL-NOOR (Mosque of Lights)
- Mathisen Family Private
 Foundation
- McElhanney Consulting Services Ltd.
- Metro Van Construction Ltd.
- Mitchell Press
- Montalcino Homes Ltd.
- MSJ Distributor Ltd.
- Nanak Milk Foods Inc.
- Navraj Sweets & Restaurant Ltd.
- Newton's Hi-Quality Meats Ltd.
- New Wave Lending
- NIKLS "One Call" Property Services
- Norden Window and Doors Ltd.
- Northwest Development
- OTT Electric Ltd.
- OTT Homes Ltd.
- OTT Transportation Services Inc.
- Panorama West Homes Ltd.
- Peace Portal Alliance Church Mandarin Congregation
- PHI Hotel Group
- Phillip Crocker Photography
- Pro Max Trucking Ltd.
- Punjab Insurance Agency Inc.
- Quality First Collision Repairs
- Queen Elizabeth Secondary School
- Raincity Volleyball Club
- Richards Buell Sutton LLP

- Rick's Heart Foundation
- Rona Fleetwood
- Rotary Club of North Delta
- Royal Canadian Legion #229 -Whalley
- Royale Properties Ltd.
- S&G Drywall 2002 Ltd.
- Samson Metals Ltd.
- Sat Construction Ltd.
- Scott Road Pharmacy Inc.
- Searay Foods Inc.
- Shaheed Udham Singh Society of Canada
- Sigma Cabinets
- Simplex Home Design
- Simpson Thomas & Associates

Sonia Virk Law Corporation

• SRC Engineering Consultants Ltd.

Sukhmani Sahib Society Guildford

The Canadian Charter School of The

National Open University of Taiwan

- Simran Distributor Ltd.
- Singular Enterprises
- Smythe LLP
- SNS Electrical
 Sonic Steel I td.

Sopron Autobody

Splashes Wash Lodge

Sunny's Clydesdale Inn

• Tays Forest Products Ltd.

The Whitearn Foundation

Wei-Light Growth Society

• Thiara Insurance Services Ltd.

• Variety - The Children's Charity

Vietnamese Tennis Association of

Western Communities Foundation

• Xi'an Jiaotong University Alumni

Association of Greater Vancouver

Surrey Super Market

• Teja Foods

of BC

Study Group

Fraser Valley

Wave Skin Care

Wellness Pharmacy

• YaYuan Holdings Ltd.

SURREY HOSPITALS FOUNDATION 124

WE ARE CANADA'S UNSTOPPABLE FORCE FOR LIFE-CHANGING HEALTH CARE.

PATIENT STORY





NEW INTRA-OPERATIVE FLUORESCENCE IMAGING SYSTEM SAVES PATIENT'S LEG

It is every home handyman's fear – falling off a ladder. Unfortunately, that's exactly what happened to Delta's Ed Maisey. He was cleaning the windows on his home when he lost his footing and landed on the ground in between the lawn and garden bed.

Ed's ankle took the brunt of the fall. "My foot was facing inward," he recalls, "My ankle was completely destroyed."

Shortly after his fall, Ed underwent surgery to repair his very badly damaged ankle. Hoping that would be it for surgeries, Ed started his healing journey. Six weeks later, however, Ed was back in the hospital with a rare infection related to the metal inserted into his ankle during surgery. The infection was aggressive, causing a large open wound to appear in front of his lower leg where it joins the foot.

PATIENT STORY

Ed became a regular at the wound care clinic at Surrey Memorial Hospital over the next while, visiting them every second day for months. He credits their expert care with saving his tendons, which were severely compromised due to the nature of the wound. Ed had been told that there was a strong chance he could lose his foot, but due to their great care, the ankle healed to where he could undergo reconstructive surgery.

"My full recovery from the wound ordeal started when I met Dr. Ratanshi," says Ed. Dr. Ratanshi was able to close the wound completely, using an innovative method of transferring tissue from Ed's thigh to his ankle. In order to keep such large units of tissue alive, this technique involves connecting tiny blood vessels by hand under the microscope (called 'microsurgery'). Assisted by an advanced surgical microscope to sew the tiny arteries and veins together, and a new intra-operative fluorescence imaging system (SPY Elite™) to visualize circulation in the transferred tissue, Ed's surgery went flawlessly. His limb was saved – he could walk again! Both pieces of equipment were recent purchases by Surrey Hospitals Foundation.

Dr. Ratanshi is one of Surrey's newest surgeons, and one of the many talented specialist surgeons on the team. Investment in innovative surgical equipment helps attract and retain these specialists to our community.

FINANCIALS

Surrey Hospitals Foundation is committed to the highest standards of accountability and transparency. Our Board of Directors is a group of business leaders and health care professionals who guide us in our ambitious goals to lead the transformation of health care in the region.

Together, we focus on achieving results that are defined by impact on our community and effective stewardship of our donors' contributions.



\$6 MILLION* TRANSFORMING CHILDREN'S HEALTH CENTRE AT SMH



\$2.6 MILLION*

IMMEDIATE AND ONGOING HOSPITAL NEEDS FOR COVID-19 EQUIPMENT PURCHASES AND RESEARCH

*campaign dollars to date



536 PIECES OF EQUIPMENT PURCHASED Fiscal 2020/21



958

NUMBER OF STAFF WHO ATTENDED EDUCATIONAL TRAINING SESSIONS

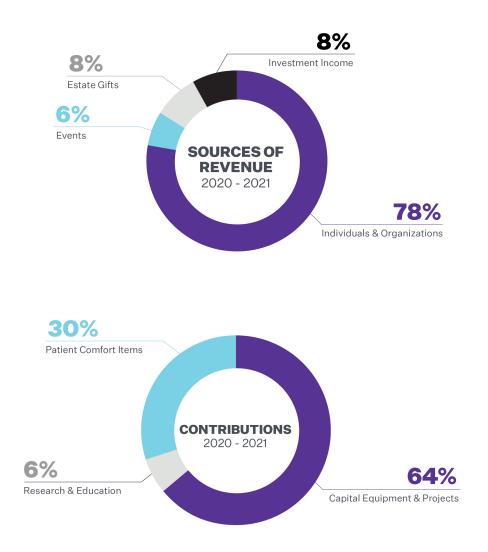
Fiscal 2020/21



\$178,000 GRANTS AWARDED

FINANCIALS

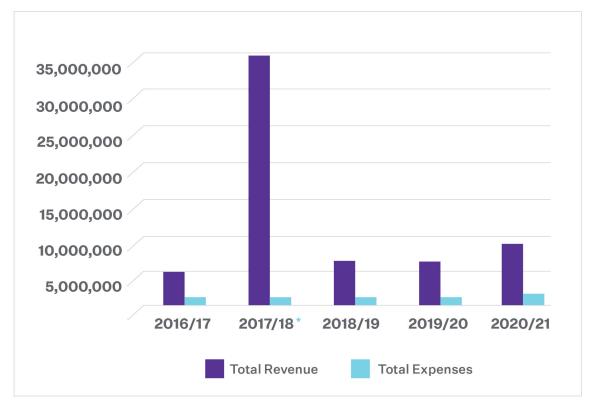
The financial highlights on this page are based on Surrey Hospitals Foundation audited financial statements for our fiscal year ending March 31, 2021. The Foundation's financial statements are audited by KPMG LLP Chartered Professional Accountants.





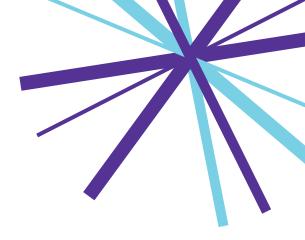
FINANCIALS

TOTAL REVENUE & EXPENSES OVER THE LAST 5 YEARS



*includes one-time donation of land and building in 2017/18

COMMUNITY PARTNERSHIPS



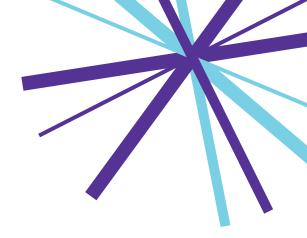


REDFM GURPURAB RADIOTHON

The 14th Annual 93.1 RedFM Gurpurab Radiothon was held on the occasion of Guru Nanak's birth; the founder of the Sikh faith. Surrey Hospitals Foundation was one of two recipients of the RedFM Gurpurab Radiothon in 2020.

RedFM's listeners and community rallied together on this special occasion and raised \$515,000 to support our COVID-19 Response Fund. Funds raised from this event contributed towards the ongoing needs of the hospital to provide care for COVID-19 patients, including new pieces of equipment and research studies.

COMMUNITY PARTNERSHIPS





KWANTLEN POLYTECHNIC UNIVERSITY NURSING SCHOLARSHIP

Since 2005, we have supported the annual Surrey Hospitals Foundation Endowed Nursing Award to a KPU student enrolled in the Bachelor of Science Nursing program. To date, \$13,270 has been awarded to 16 students. The 2020 award recipient, as determined by the KPU Selection Committee, was Reygil Puerto. Congratulations, Reygil!

DONOR LIST OF GIFTS APRIL 1, 2020 TO MARCH 31, 2021



VISIONARIES \$100.000 - \$999.999

- Estate of Gisele Battle
- Estate of Lois Brown
- Estate of Irene Headland
- Flaine Godwin

LEADERS \$10,000 - \$99,999

- Bob Hans and Family
- Ian and Anita Law Family
- Brian Amos
- Clara Scott
- Ted Bradshaw
- Estate of Frank Rov Ross
- Estate of Gordon Lee
- Estate of Hans-Joachim Wiechmann
- In Memory of Jesse Jasbir
- Singh Dhindsa and Hakam Singh Dhindsa
- Harinder Sukhija
- Janet Hayes and Walt Bruyns
- Katherine Au-Yeung
- Ken and Ena McIntosh
- Kuo-Feng Lin and Hsiao Ya Hsu
- Manjit and Raghbir Atwal Family
- In Memory of Tarmeet Binna
- Mohinder Samra & Family
- Lorraine & Ralph Berezan & Family
- Dr. Richard Cleve
- Ron Amos
- Xiang Yang and Jige Chen

ACHIEVERS \$1,000 - \$9,999

- Adele Yang
- Aiav P. Deo
- Aiit and Mohinder Thiara
- Alexandra Sanghera

- Amardeep S. Pawar
- Amariit (Andv) Dhaliwal
- Amariit Chauhan
- Amit Sondhi
- Amv Alto
- Anna Amoroso
- Arlene McDonald
- Scott and Sandra Kiellbotn
- Arshbir Singh
- Dr. Arthur G. and Susan Willms
- Arvinder Bubber
- Ashish Arora
- Avtar and Daljit Gill
- Avtar Singh Guru
- Mohamed Zakir and Azra Hussain Gerry and Carol Pogson
- Baldev and Surinder Virk
- Balrai S. Mann
- Balwant Minhas
- B. Laurie Smyth
- Bernadette Lowerv
- Bhupinder and Davinder Ughra
- Dr. and Bligh Low
- Brian Watts
- Bumyong Lee
- Bun Ja Kim
- Brenda K, Smith
- Margaret and Brian Murtsell
- Carolyn and Bob Convey
- Cathay Chau
- Drs. Cal and Theresa Andreou
- Chau Vu
- Chun Sub Lee and In-Sook Park
- · Charaniit S. Dhanoa
- Chun Xian Yin
- Claudio Corra
- Dr. Colin Jackson
- Conrad Chung
- Dale A. Lutz
- Darlene Sigurdson
- David and Patricia Edwards
- Collette Burke and David Herman
- David and Nadine Keyworth
- David P. Edison
- Debi Rumley
- Donald Hickling
- Donald and Maureen McCluskev

- Dong Zhao
- Donna Morrison
- Elizabeth A. Barlow
- Eric and Annette Strom
- Frica Enstrom
- Estate of Christina Helen I ambert
- Estate of Edwin Ernst Josef Haid
- Fional ee
- Frances Wong
- Tajinder Kaur Athwal & Family
- George and Martha Greig
- Gerald Croutch
- Greta Shields
- Gurbhalinder Sandhu
- Gurdev Dhag
- The Hayre Family
- Gurinder Mann

Guriinder Rana

Gurpreet Khakh

Gurpreet Sidhu

Gurpreet Thind

• Hao-Yulin

Gurwinder S. Gill

• Harchand S. Heran

Harjinder Randhawa

Harkamal and Raivinder

Harold and Jane Sanders

Harpreet Singh Deol Family

Harinder Sekhon

Hariinder Rai

Hariit S. Gill

Harp Dhillon

Harvey Kooner

Harwant Deol

Helen Hadley

Inderiit Heer

Jady Lo

• Helga C. Schumacher

• Hong Cam Thi Le

Isherpal Dhaliwal

SURREY HOSPITALS FOUNDATION | 33

Bains

• Gurjeet "Bawa" Dhindsa Gurjeet Singh and Jagjit Kaur

Dhailwal & Sidhu Families

DONOR LIST OF GIFTS APRIL 1, 2020 TO MARCH 31, 2021

- Jagdeep Grewal
- Jagjit S. Rai
- James and Barbara Niven
- Jane Adams and John Morrison
- Janet Walker
- Jacv Wingson
- Jarnail Singh
- Jasmer Dhesa
- Jaspal Pannu
- Jaspal S. and Jasminder Thiara
- Jasveer Singh Gill & Family
- Jaswant and Devendra Bubber
- Jaswinder Dhillon
- Jing Wang
- Jiong Gu
- In Memory of Michael Pentland
- John and Patricia Savage
- John Hamilton
- Williamson Family
- John and Lynnie Woodcock
- Joon-Kyung and Bok-Sook Lee
- Jujhar S. Nijjar
- Sin Woo and Jungsoon Lee
- Miss Kai Yee Chan
- Kamaljit K. Singh
- Karnail and Kulwinder Josan
- Katherine Anderchek
- Kathleen Labro
- Kathryn Mathisen
- Kathy Banfield
- Kerrin Chan and Siu Ching Wong
- The Bertoia Family
- Kimberley Arthur-Leung
- Kit Ling Wong
- Kristine and Richard Bodnark
- Kulvir Aujla
- Kulwant and Manjit Boyal
- Kyung Chun Woo
- Lakhwinder Sandhu
- Lally Sidhu
- Les Cowley

- Lianwei Yang
- Lilli Serediuk
- Lillian and Raymond Hu
- Lori Ishikawa
- Lorna and John Scobbie
- Lyle and Elaine Waldorf
- Makhan Heer
- Mandeep Bains
- Don and Mary McComb
- Mastan Singh
- Mehar S. Sidhu
- Mike Leslie
- Dr. Mohammad Sharif
- Mohinder and Salinder Parmer
- Mona Kragh
- Mukesh Bharti
- Nadia Bushell
- Nihal S. and Pritam K. Rai
- Ngoc Tong
- Nick and Martina Milau
- Nirmal S. Virk
- Pardeep and Harjot Sangha
- Parminder and Spinder Grewal
- Patricia Kennedy
- Paul Milburn
- Prabhjot S. Minhas
- Purvit Gupta
- Lin Perceval
- Rahul Mohan
- Dr. Rajesh Hiralal
- Rajiv Parmar
- Rajvir Singh Bains
- Neelum and Punum Grewal
- Ravinder Mander
- Raymond and Patricia Sutton
- Remedios Roma
- Resham Kaila
- Riaz Ahmad
- Riaz Virani
- Robert Brian McMurdo
- Robert and Ellen Saito
- Roy and Janice Gjesdal
- Sansi Yang

- Shane and Carrie Schepens
- Shangara Dhaliwal
- Shiting Yang
- Stella Young-Farmer
- Stephanie Yuen
- Dr. Sudhakar Cherukupalli
- Dr. Sufia Siddique
- Sui Sheng and Shun Ming Tang
- Jaswant Kaur and Mehar Singh Mander Chak Ramu, Jalandher
- Sukhdeep K. Mander
- Sidhu Family
- Sukhpreet Sandhu
- Sukhwinder Dhaliwal

Theresal earmonth

- Sunil Bhatnagar
- Sunny ChadhaTavisha Kochhar

Tony Hoang

Vicky MyersVictor Benitez

Virginia Chan

Wang-Yen Yang

Yuan Wen Liao

Yvonne Hui

• Tony Sun

Yolanda Bouwman

• Xicun and Mei Yi Yang

TOGETHER, WE ARE UNSTOPPABLE | 34

SURREY HOSPITALS FOUNDATION

13750 - 96th Avenue Surrey, BC V3V 1Z2

604 588 3371 info@surreyhospitalsfoundation.com

Registered Charity #89126 8740 RR0001

